

# Service Desk Job Opportunity

## Digital Workspace Service Desk Job Opportunity -Non-Engineering Graduates

Dear Academic Partner,

Greetings from Wipro!

We hope you are safe amidst the prevailing COVID-19 pandemic situation. We are soliciting registrations for Non-Engineering 2021 Graduates for Service Desk opportunity .

You are requested to share this opportunity with your students so that they can commence their career with Wipro!

Service Desk Opportunity for Freshers	
Qualification/ Degree	B.Com, BBA, BBM, BMS, BA & BSc Economics NOMBA
Eligibility	10th or equivalent : 50% 12th or equivalent : 50% Graduation : 50%
Year of Passing	2021- max 3 years of GAP in education allowed (10th to Graduation) Only Fulltime courses. NO Part time or Correspondences or Distance learning education in either 10th or 12th or Degree. All Arrears and backlogs need to be cleared at the time of selection process
Selection Process	Preliminary Screening Voice Interview HR interview
Service Agreement	36 months
Job Description	Basic Computer knowledge to troubleshoot desktop, laptop and answering support queries via phone, email, Chat and Web

Student  
NB:  
upload website  
Principal  
12/3/2021

	<p>Excellent communication skills required as you will work in International Voice Support</p> <p>Managing data and implementing changes, providing employees/Clients with guidance in handling difficult or complex problems or in resolving complaints. Responding in a timely manner to service issues, request, and take care of the complete operations.</p> <p>Troubleshoot system and network problems, diagnosing and solving hardware or software faults</p> <p>Provide support, including procedural documentation &amp; relevant reports</p> <p>Support the rollout of new applications and manage many open cases at one time and provide accurate information on IT products or services</p> <p>Willing to work in a 24*7 environment (Rotational shifts/5 Days a week)</p>
<b>Compensation</b>	<p>1st year STIPEND - 15000 BASE + 488 ESI per month</p> <p>2nd year STIPEND - 17000 BASE + 553 ESI per month</p> <p>3rd year STIPEND - 19000 BASE + 618 ESI per month</p>
<b>Other Criteria</b>	<p>Candidates must have a full-time degree course recognized by the Central/ State Government of India.</p> <p>All arrears and backlogs need to be cleared at the time of selection process.</p> <p>Candidates should have completed all exams/ viva-voice/ training and should not have any pending attendance requirement with the college.</p> <p>Candidates must not have more than three years of gap in education between 10th and graduation.</p> <p>Candidates must be willing to work in a 24*7 shift environment and relocate to any location within India.</p> <p><b>Candidates who have participated in service desk selection process held by Wipro earlier are not eligible.</b></p>

Kindly inform the candidates to fill the below registration form completely and click on submit button for successful completion of registration process.

**Digital Workspace Service Desk Non-Engineering: [Click here to apply](#)**

Looking forward to receive your registrations!!

Regards,  
Global Campus Hiring Team  
Wipro Limited

Please do not reply to this email. Replies to this email address are routed to an unmonitored mailbox.

It is entirely the responsibility of Wipro to permit/limit the participation of each candidate in the Service Desk 2021 recruitment process. Reservations Parameters and selection procedure belongs solely to the discretion of Wipro. Wipro is not obligated to disclose any information at any stage of the selection process. Wipro also reserves the right to make an initial offer if the provisionally selected candidate does not meet certain conditions, which are a prerequisite for employment. Wipro also reserves the right to be held liable to any candidate if he/she is found to be involved in any illegal activity, for example: misperception, fraud, production of illegal documents, etc.

Wipro does not charge any fee at any stage of the recruitment process and has not authorized agencies/partners to collect any fee for recruitment. If you encounter any suspicious mail, advertisements or persons who offer jobs at Wipro, please do let us know by contacting us on [helpdesk.recruitment@wipro.com](mailto:helpdesk.recruitment@wipro.com).

[wipro.com](http://wipro.com)



Thanks & Regards,  
Service Desk Hiring - Manager  
Global Campus Hiring Team



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viruses can be transmitted via email. The recipient  
should check this email and any attachments for the  
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